

What are Out of Contract Rates and when do they apply?

CNG's Out of Contract (OOC) rate is the rate charged for services where the customer terminates their contract with CNG and no new arrangement has been agreed with a new supplier or CNG.

The OOC rate applies from the date the contract comes to an end (not when the termination notice is given) until the customer either (i) leaves the premises (ii) renews their contract with CNG or (iii) moves to a new supplier.

CNG's current Gas OOC Rate is 7.50p/kwh.

CNG's current Electricity OOC Rate is 25p/kWh with a standing charge of 50p/day.

What are Deemed Rates and when do they apply?

CNG's Deemed Rate is the rate charged when a customer moves into premises where CNG already supplies the services, and no formal contract has been entered into between the customer and CNG. The rate applies until the customer either (i) moves to another supplier or (ii) signs a contract with CNG.

CNG's current Gas Deemed Rate is 7.95p/kwh.

CNG's current Electricity Deemed Rate is 25p/kWh with a standing charge of 50p/day.

Please note:

Deemed and OOC rates are typically more expensive than the prices on offer to customers on fixed term contracts. If you're on a Deemed or OOC rate please contact us to get our best rates.

Depending on your gas usage, you may also be subject to a standing charge. Please get in touch with us or check our Terms and Conditions for more information.